## CSR CoP 2022

CORPORATE SOCIAL RESPONSIBILITY

Communication of Progress



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#### A word from our General Manager

SOPHIM is a family-owned company, founded in 1996, specialized in the production of natural ingredients for the cosmetic industry.

We support the ten principles of the United Nations Global Compact concerning the respect of human rights, international labor standards, environmental protection and the fight against corruption.

With this Communication of Progress, we express and demonstrate our willingness to integrate these principles into our company's strategy, culture and daily operations, and to advance them in our area of influence. Also, to participate in collaborative projects that advance the broader development goals of the United Nations, in particular the Sustainable Development Goals.

More globally, through our CSR (Corporate Social Responsibility) charter, SOPHIM is pursuing its mission to accompany all its partners (suppliers, distributors, subcontractors, etc.) towards greater naturalness, with one major commitment: to have a positive impact on its environment, its partners, its employees and, of course, its customers.

#### Alexis Margnat



General Manager Alexis Margnat

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#### **SOPHIM: PRODUCTS FROM NATURE**

SOPHIM is a family-owned company, based in Peyruis (south of France) since 1996. SOPHIM is specialized in the manufacturing of natural ingredients for the cosmetic industry.

Our core business is based on the expertise of innovative distillation, esterification, and hydrogenation processes, which enable us to offer ingredients of unique quality. Most of our products are available in their organic version, and are COSMOS approved/certified.

#### **OUR MISSION**

Assist our industrial clients in their transition to greater naturalness by offering them ingredients from Nature







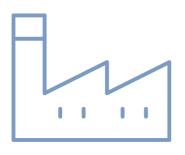
#### **OUR VALUES**

Proximity - Flexibility - Competitiveness - Traceability

SQUALANE: OUR INGREDIENT

Squalane is at the core of SOPHIM's expertise since its creation. Squalane  $C_{30}H_{62}$  is a molecule that reproduces our epidermis' ability to repair and moisturize itself thanks to sebum activity. It is an organic emollient and protective agent, which is valued on the cosmetic market for its great properties and its well-known health benefits for the skin. It also offers many qualities for dermo-cosmetics. Our squalane is sourced from olive, a renewable raw material.

**SOPHIM: VALUES** 



#### **EXPERTISE**

Cultivate and share our know-how



#### **PARTNERSHIPS**

Ensure our partners, customers, and staff satisfaction



#### **SUSTAINABILITY**

Secure the future of the generations to come



#### **PROXIMITY**

Think local and go global



#### TRANSPARENCY

Ensure risk management thanks to an integrated manufacturing process



#### **QUALITY**

Continuously improve to reach ever higher standards

SOPHIM: PORTFOLIO





High-performing natural emollient Natural vegetable squalane



Range of natural waxes Unique sensory properties



Natural active emollient 100% natural vegetable origin



Unsaponifiable olive Rich in squalene

## TEXTURE AGENTS



100% vegetable-based texturing emollient Alternative to petrolatum, paraffin, etc.



Hydrogenated Polyisobutene multifonctional oil base

OILS &
BUTTERS



All our oils are COSMOS approved All our organic oils are COSMOS certified



A selective sourcing to ensure a high-quality offer





**SOPHIM**: Quality

SOPHIM is committed to providing qualitative ingredients.

Our customer's satisfaction is permanently at the heart of our strategic decisions and their operational applications.



#### ISO 9001:2015 certification:

ISO 9001:2015 certification guarantees that the ISO 9001:2015 standards are applied within the company. It is based on principles of quality management, such as the satisfaction of the company's customers, or even permanent improvement. SOPHIM renewed its ISO 9001 certification in June 2022.



#### **COSMOS** certification:

The COSMOS standard has been developed to define criteria for natural cosmetic products and ingredients, in order to promote the development of virtuous and sustainable manufacturing processes in the cosmetic industry. This label is a guarantee of quality, naturalness, and transparency. Our COSMOS approved/certified ingredients have the following commitments:

- Respect for biodiversity
- Use of sustainable natural resources that are environmentally friendly
- Use of clean manufacturing processes that are respectful of human health and the environment



#### PIERRE POTIER prize:

The Pierre Potier Prize awards companies in the chemical sector whose products, processes or technologies respect the principles of green chemistry. In 2011, SOPHIM was awarded the Pierre Potier prize for innovation in chemistry for promoting sustainable development.



**SOPHIM**: Quality



#### **ECOVADIS** certification:

EcoVadis certification is obtained by evaluating the policies put in place within the company around many subjects: environment, respect for human rights, ethics and responsible sourcing. In 2019, SOPHIM evolved from EcoVadis Silver certification to Gold. This level of recognition guarantees our customers quality in terms of the management of our Social and Environmental Responsibility (CSR).



International Sustainability and Carbon Certification



Certifies the sustainable aspect of the production and transformation of biomass aimed at biofuels production.

It applies to vegetable-based chemistry companies and takes into account the following criteria:

- Absence of deforestation
- Follow up and reduction of greenhouse gases
- Respect the legislation on work conditions (no forced labor, no child labor)



#### Halal certification:

All our products are halal certified, meaning they are free from any forbidden animal-derived components. The halal certification enables SOPHIM to reach international markets and to meet an increasing demand. It is compliant with ISO 17065 standards.



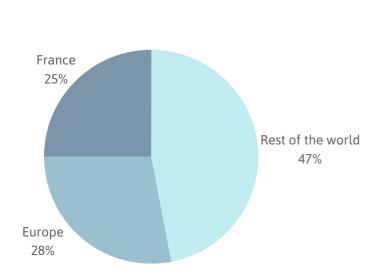




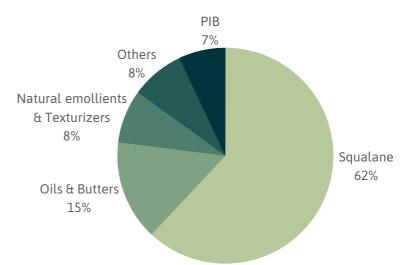
**SOPHIM: ACTIVITY** 

#### TURNOVER BREAKDOWN

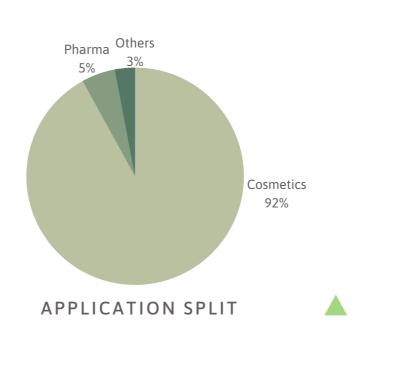
SOPHIM's efforts have been rewarded by a significant increase in its activity €10,770,000 in turnover in 2008 v €29,900,000 (consolidated) in turnover in 2021



**GEOGRAPHICAL SPLIT** 



PRODUCT FAMILY SPLIT

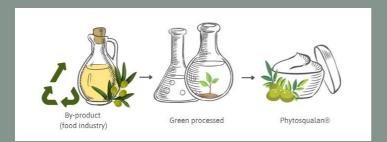


## I. CSR: Building our approach COMMITMENT TO THE GLOBAL COMPACT

Through CSR (Corporate Social Responsibility), SOPHIM is pursuing its mission to accompany all its partners (suppliers, distributors, subcontractors, etc.) towards greater naturalness, with a major commitment: to have a positive impact on its environment, its partners, its employees and, of course, its customers.

To this end, we undertake to apply, promote and ensure respect for human rights and the ethical, social and environmental requirements that we consider fundamental and essential to our activity.

This Communication on Progress testifies and formalizes our desire to integrate principles of sustainable development throughout the company and to promote them in our relations with our partners.



#### PARTNERS COMMITMENT

We want our suppliers to support us in our desire to provide a better future for future generations, and expect them to respect the human rights, and every ethical, social and environmental requirements we consider to be fundamental and indispensable to a healthy collaboration. A charter is currently in progress and will be submitted to our partners to formalize their commitment.

### I. CSR: Building our approach

PILLARS: THE 4 "P"s





#### PRESIDENCY/GOVERNANCE

SOPHIM's purpose is to establish a circular economy model in our everyday activities, and to promote and evaluate sustainability objectives



#### **PLANET**

SOPHIM wishes to include the ecological dimension in every project of the company



#### **PEOPLE**

SOPHIM contributes to the well-being of employees and promotes social dialogue



#### PARTNERSHIPS

SOPHIM respects the rules of fair competition & encourages its suppliers and subcontractors to adopt a CSR approach

# II. PILLAR 1 PRESIDENCY/GOVERNANCE

#### Objective

Beyond the optimization of our circular economy model: Implement CSR at every layer of the company, both strategically and operationally

#### CSR actions and KPIs: examples

Sponsorship of Pure Ocean

SOPHIM has been a sponsor of Pure Ocean for many years, to help protect the oceans

2022 : Formation of a CSR committee To involve our volunteer employees, and make CSR more accessible to all

2022 : Signature of the definitive CSR charter To formalize our vision and make a statement to all our employees, customers, suppliers, etc.

## III. PILLAR 2 PLANET



#### Objective

Lower our environmental impact industrially Encourage planet-friendly actions individually

#### CSR actions and KPIs: examples

2021 : Energy savings 2021 vs 2019: Water: -22.18%

Electricity: -2.38%

Gas: +11.07% (acquisition in 2020 of a new gas-powered hydrogenator)

2021: Recycling Thanks to RECYGO, SOPHIM valorized in 2021:
88kg of paper
8kg of cardboard
4kg of bottles and cans

2022 : Change of lighting 30% of lights changed to LED vs 2021

OBJ 2025: 100% LED

2022 : Upcycling of cigarette butts 6,000 cigarette butts collected since April 2022

## IV. PILLAR 3 PEOPLE



#### Objective

Contribute to our employees' well-being Encourage the development of skills and internal promotion

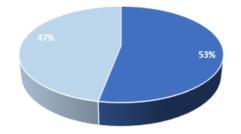
Favorize inclusive employment

#### CSR actions and KPIs: examples

Since 2015: ESAT for our cleaning tools Every year:

100% of cleaning tools are ordered from ESAT (buckets, brooms, etc.)

Gender Parity (office workers)



■ Men ■ Women

2021 : Parity

2022 vs 2021 : Workplace accident

2021 : 2 accidents S1 2022 : 0 accident

Action Jan 2022: new HSE

manager and employee training

May 2022 : CSR awareness-raising

100% of our staff was introduced to CSR, our company's vision, and how to support CSR at SOPHIM

## V. PILLAR 4 PARTNERSHIPS



#### Objective

Respect the rules of fair competition

Encourage our suppliers and subcontractors to adopt a CSR approach

#### CSR actions and KPIs: examples

Bid solicitation on every new project

New rule integrated: every project leader must ask for a minimum of 2 quotes with the same specifications

Suppliers charter signature objective

A new suppliers CSR charter was written and will be sent to our suppliers

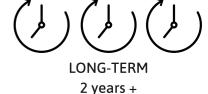
Obj end 2022: 70% signature

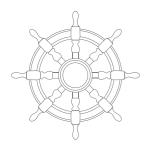
## VI. CSR AGENDA

#### **OBJECTIVES**









Create a CSR committee

Promote soft mobility

CSR specifications for every project



Reduction of our hazardous waste stock

Reduce our energetic consumption

ISO 14 001



CSR training sessions
Internal

**Training** for production operators

New offices on our Peyruis plant



Suppliers charter

Auditing our subcontractors

Selection of our suppliers on CSR criteria



This is our **Communication on Progress** in implementing the Ten Principles of the **United Nations Global Compact** and supporting broader UN goals.

We welcome feedback on its contents.









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